

**Emergency Clinical Operations Plan for Smith River Closure**  
**as of**  
**Monday, January 14, 2013**

Assumption – UIHS closure of Smith River is temporary and the clinic is anticipated to be reopened within 2 weeks. Interim provision of client care as follows:

**Medical Services**

- Provided Monday through Friday 8-5 at the Klamath Clinic
- Beginning Thursday, January 17 limited medical services will be available at the Crescent City site 12-5pm daily

**Dental Services**

- Closed in Del Norte Tuesday, January 15 while staff sets up mobile dental equipment at Crescent City site
- Beginning Wednesday, January 16 limited dental services will be available at the Crescent City site 12-5pm daily

**Behavioral Health Services**

- Services usually provided at Smith River will be transferred to the Elk Valley site effective Tuesday, January 15

**Pharmacy Services**

- Closed on Tuesday, January 15 at the Smith River site
- Beginning Wednesday, January 16 prescriptions usually destined for Smith River will be available for pick up at the Crescent City site from 12-5pm daily

**Phone calls**

- Clients and staff may call the usual phone numbers to reach UIHS services in Del Norte and the answering service will route calls for any phone lines that are unavailable
- Smith River Clinic – (707) 487-0215
- Klamath Clinic – (707) 482-2181
- Elk Valley – (707) 464-2919